

*Please select with a check mark the Prepaid Plan selected for your Lifeline Service

LIFELINE PRODUCT PLAN INFORMATION

LIFELINE TERMS (Please Select One):

☐ 3 Months ☐ 6 Months ☐ 12 Months

☒ **LIFELINE FREE**

FREE

15GB Data (15 Mins Per Day)

450 Talking Minutes (5 SMS per day)

150 SMS (500MB per day)

LIFELINE PRODUCT TERMS AND CONDITIONS

- The Lifeline program entitles the customer to 1 year of prepaid phone service.
- Enrolled customers will receive allotted Lifeline minutes on the 21st of every month for a year.
- The customer understands that these minutes may only be used for local calls, local SMS and Data only as specified on the allotted Plans. To make long distance calls, to send International text messages (SMS) or participate in Call or Text in promotions, customer will be required to eCharge.
- The customer also understands that the allotted Lifeline minutes must be used within the calendar month as any unused Lifeline minutes will not roll over into the new month. Use it or Lose it. However, this is not the case with the minutes you purchase expiration will be based on the denomination used for recharge.
- Allotted Lifeline minutes will be issued within 3-5 Business Days once validation process is completed.
- The customer understands that for free service plans where service is not billed, if customer does not use service for consecutive 30 days, the lifeline service shall be subject to service termination.
- To check balance customer dials *888# and select option 1 to view balance and they will receive an SMS with details of their remaining allotment and their prepaid balance.
- The customer understands that Lifeline can only be applied to one wireline or wireless phone per household and that Lifeline benefits will be discontinued when the customer no longer meets the eligibility requirements or when proof of eligibility is not received.
- The customer understands that Lifeline can only be applied through one of the eligible telecommunications carriers (ETCs) and that receiving Lifeline from another provider violates the Federal Communications Commission's rules.

Applicant's Signature

Date

FOR BLUESKY USE ONLY

PLEASE READ AND FILL CAREFULLY AND COMPLETELY

(1) SIGN UP APPLICATION AND CERTIFICATION VERIFICATION

Application Complete	Certification Signed	Documents Reviewed			Date of Birth/SSN Reviewed Signed	NLAD Verified/Valid
<input type="checkbox"/> Y <input type="checkbox"/> N	<input type="checkbox"/> Y <input type="checkbox"/> N	E2	E13	E15	<input type="checkbox"/> Y <input type="checkbox"/> N	<input type="checkbox"/> Y <input type="checkbox"/> N
New Lifeline Customer	<input type="checkbox"/> New CK				<input type="checkbox"/> Payment Collected	<input type="checkbox"/> Y <input type="checkbox"/> N
Existing Prepaid Customer	<input type="checkbox"/> Previous CK				<input type="checkbox"/> Receipt Issued	<input type="checkbox"/> Y <input type="checkbox"/> N

Retail Representative	Date
Retail Manager/Supervisor	Reviewed Date
Remarks	

(2) ENROLLMENT AND SERVICE INITIATION

Application Date		Registration Date		Document Expiry Date	
Enrollment Date		Service Initiation Date		Eligibility Follow Up Date	
Certification Date		Customer Confirmation Date		Lifeline Plan End Date	
Service Authorization Date		Recertification Date		De-Enrollment Date	

Customer Service Representative - Lifeline	Date
CSC Manager/Supervisor	Reviewed Date
Remarks	

CUSTOMER INFORMATION PASSWORD CONTROL



PASSWORD AND PIN RECOVERY

Service Providers are required by law to obtain and implement Customer Proprietary Network Information. Carriers must implement Password or PIN protections for the customer's account and all customers must establish a password or PIN at the time of service initiation/activation.

Please provide a 4-digit PIN (Numeric only):

***NOTE: PIN must NOT be Birth date or Social Security Number*

Please select one of the recovery questions:

What year did you graduate from High School?

What is your Medical Record Number?

What is your Passport Number?

What is your Driver's License Number?

Please provide an "Authorized Designee." This designee will be able to access your Customer Information.

Name of Authorized Designee

Relationship to Customer

WARRANTY TERMS AND CONDITIONS

This warranty effectively covers the purchased from Bluesky from the date of purchase up to 30 days. found to be defective within 30 days of the original purchase date will be replaced.

Warranty does not cover:

- Misuse and abuse including damage from accidents, negligence and damage caused by food or liquid.
- Scratches, dings, dents or marks
- Damage to antennas, screen and displays and accessories included
- Product serial number removed or made illegible
- Lost and Stolen device purchased within the 30 day period
- Device has a lock code or security code that is set up by the customer

There is a 30% restocking fee within 30 days of the date of purchase. All accessories, sim cards, phone cards, wifi passes and echarge sales are final and non refundable.

All accessories and packaging material must be intact in the original manufacturer's box upon return with a copy of customer receipt.

Bluesky reserves the right to determine whether equipment has been physically damaged or tampered with.

I understand and have read the information provided and I agree to the warranty terms as stated above.

Customer

RSSR Initial

Date