

POSTPAID SUPERIOR NEXT PLAN

BUSINESS INFORMATION

Business Name

Contact Number

Email Address

Billing Address

Location of Business

CONTACT INFORMATION

Customer First Name

Customer Last Name

Customer Phone Number

Email Address

ID Provided

Passport

Driver License

Military ID

ASG

IMG ID

ID Number

POSTPAID MOBILE PLANS

CAPPED MOBILE PLANS

<p>SUPERIOR 60 \$60.00 Per Month</p> <p>1000 Minutes 1000 SMS 20GB Data</p>	<p>SUPERIOR 90 \$90.00 Per Month</p> <p>1500 Minutes 1500 SMS 30GB Data</p>	<p>SUPERIOR 150 \$150.00 Per Month</p> <p>2000 Minutes 2000 SMS 60GB Data</p>	<p>SUPERIOR 200 \$200.00 Per Month</p> <p>2500 Minutes 2500 SMS 80GB Data</p>
<p>SUPERIOR 100 \$100.00 Per Month</p> <p>1500 Minutes (on-net) 300 Minutes (National) 800 SMS 40 GB Data</p>	<p>SUPERIOR 160 \$160.00 Per Month</p> <p>2000 Minutes (on-net) 500 Minutes (National) 1500 SMS 80 GB Data</p>	<p>SUPERIOR 230 \$230.00 Per Month</p> <p>2500 Minutes (on-net) 750 Minutes (National) 2250 SMS 150 GB Data</p>	

POSTPAID SUPERIOR NEXT PLAN

DEVICES

*Device bundles valid for a minimum of 12 Months.

*12 Monthly Payment Plan Contract.

APPLE		
Handset	Retail Price	Price
<input type="checkbox"/> iPhone 13 Pro Max 512GB	\$2249.00	\$188.00
<input type="checkbox"/> iPhone 13 Pro Max 256GB	\$2049.00	\$171.00
<input type="checkbox"/> iPhone 13 Pro Max 128GB	\$1879.00	\$157.00
<input type="checkbox"/> iPhone 13 Pro, 256GB	\$1839.00	\$154.00
<input type="checkbox"/> iPhone 13 Pro, 128GB	\$1739.00	\$145.00
<input type="checkbox"/> iPhone 13, 256GB	\$1529.00	\$128.00
<input type="checkbox"/> iPhone 13, 128GB	\$1399.00	\$117.00
<input type="checkbox"/> iPhone 12 Pro, 256GB	\$1699.00	\$142.00

ANDROID		
Handset	Retail Price	Price
<input type="checkbox"/> SAMSUNG GALAXY Z FOLD 2	\$1949.00	\$163.00
<input type="checkbox"/> MOTOROLA RAZR	\$1689.00	\$141.00
<input type="checkbox"/> SAMSUNG GALAXY FLIP	\$1499.00	\$125.00
<input type="checkbox"/> SAMSUNG GALAXY S21 ULTRA 256GB	\$1429.00	\$120.00
<input type="checkbox"/> SAMSUNG GALAXY S21 ULTRA 128GB	\$1389.00	\$116.00
<input type="checkbox"/> SAMSUNG GALAXY S21 PLUS 256GB	\$1229.00	\$103.00
<input type="checkbox"/> SAMSUNG GALAXY S21 256GB	\$1099.00	\$92.00
<input type="checkbox"/> SAMSUNG GALAXY NOTE 20	\$1099.00	\$92.00

MDM (\$3 per sub/month)

ADDITIONAL FEATURES *Rates Apply

CUG (\$15 per sub) Long Distance Roaming

CUSTOMER ACCEPTANCE

I hereby agree and accept the mobile plan that I have chosen on this service application. Plan has been effectively explained to me by a Bluesky Representative prior to signing of this application.

Customer Signature

Sales Associate Signature

Date

FOR BLUESKY USE ONLY

Application Complete <input type="checkbox"/> Y <input type="checkbox"/> N	Application Signed <input type="checkbox"/> Y <input type="checkbox"/> N	IDs Reviewed PSPRT DRVL ASG IMM		Terms and Conditions Signed <input type="checkbox"/> Y <input type="checkbox"/> N	MDM Install <input type="checkbox"/> Y <input type="checkbox"/> N	Application Date :
IMEI # Handset Serial			Payment Collected	<input type="checkbox"/> Y <input type="checkbox"/> N	Release Date:	
Customer Key Number			Receipt Issued	<input type="checkbox"/> Y <input type="checkbox"/> N		
Customer PIN Number			Service Type	<input type="checkbox"/> Business <input type="checkbox"/> Government		

Credit Approval Verified By (Account in good standing)	Credit Approval Signature
<input type="text"/>	<input type="text"/>
Date	
<input type="text"/>	

POSTPAID SUPERIOR NEXT PLAN TERMS AND CONDITIONS



Initiation of Services. Your mobile phone and plan bundle include your desired device handset and Superior monthly allowances described in your contract agreement. For Pure Postpaid, Pay as you go charges will occur once your monthly allotments have been depleted. Superior 100/160/230 plans consist of allotments for Voice/SMS for On-net (Bluesky to Bluesky and Voice/SMS for US National). Roaming is an optional service you can also subscribe to when on a bundle plan. Together, your plan features voice, SMS and data for use, plus roaming if you subscribed for that service. To initiate service with Bluesky, we require a copy of your government issued identification, physical and postal address, description of your village and home to assure we provide the adequate service you need as a customer. By providing this information you understand you are the primary applicant and we will process your application form. The sales representative will first confirm you are 18 years old and they will require you to sign a credit card authorization form or alternatively we accept ACH processing. We will review your credit rating in our own database to ensure you or your company have no outstanding debts with Bluesky that may prevent you from receiving service. The current version of this agreement plus the terms and conditions are available on our website www.bluesky.as By using our service, you understand and agree to every provision of this agreement whether you have read it or not.

Terms and Continuation of Service By signing up for postpaid mobile and phone bundle service plan, you are agreeing to a minimum contract term of 12 months. (If your Service is suspended without billing, for example, Temp Hold or at a reduced billing rate, that period of time does not count towards completion of your contract term.) Once your contract term is completed, you will remain a customer on a month-to-month basis for the Mobile Plans unless stated otherwise.

Pure postpaid - Once you utilize your allocated allotments the plan will allow you to use minutes, SMS and data at a pay-as-you-go-rate. these additional charges will show on your statement. Your new monthly allotment will replenish on the 21st of every month.

Postpaid Capped - Once you utilize your allocated allotment, you can e-charge your mobile number to continue making calls, SMS or data. Your next month's allotment will replenish on the first day of each month.

CUG (Closed User Group) - This feature allows you to make calls and send SMS free of charge within your group. The primary number for your Group must be on a Pure postpaid plan.

Roaming - This is an additional feature that conveniently allows you to receive and make calls without changing providers while traveling outside of American Samoa. Charges for these calls will show on your statement.

MDM (Mobile Device Management) - This feature is mandatory on all devices under the Superior Next plan for the duration of the contract and will cost \$3.00 per month in addition to the plans chosen per device. Once the contract expires and is paid in full, the MDM will be removed from the device.

Termination of Services By signing up for postpaid mobile and phone bundle service plan, you are agreeing to a minimum contract term of 12 months. (If your Service is suspended without billing, for example, Temp Hold or at a reduced billing rate, that period of time does not count towards completion of your contract term.) Once your contract term is completed, you will remain a customer on a month-to-month basis for the Mobile Plans unless stated otherwise.

Monthly Allotments In general all capped and pure postpaid customers receive their monthly allotments on the 21st of the month or thereafter. This is also the start of a monthly billing cycle. As a pure postpaid customer once your allotted minutes, SMS, or data are depleted for the month, additional charges will apply at the pay-as-you-go rate (PAYG). Allotted minutes and SMS for Pure Postpaid and Capped plans are valid for calls and SMS made locally and to the US Mainland, not including Hawaii and Alaska. Additional charges will apply to international calls and international SMS sent by customers on pure postpaid plans. The monthly allotments do not include calls to 411 directory assistance, these calls will be charged \$0.75 cents a call. Remaining allotments will not rollover to the next month. To check pure postpaid allotment balance and usage, customers can visit the postpaid portal: wsc.blueskypacificgroup.com Postpaid capped plan customers will receive their allotments on the 1st of the month. Their billing cycle is on the 21st of the month. Once the allotted minutes, SMS, and data is depleted customer can eCharge for additional minutes, SMS or data to use. To make international calls or send international SMS under the postpaid capped plans, customer must eCharge. To check postpaid capped allotment and prepaid balance, customer can dial *888# or use the MyBluesky mobile app.

24 Hour Service Center. Support is available to all Bluesky customers 24 hours all 7 days of the week. Service number *611 for Customer Care is free of charge to Bluesky customers. Directory assistance or calls to *411 is \$0.75 cents per call.

Billing and Payments Bluesky will mail the monthly bill statements by the 25th of each month. Before then, as a postpaid or capped plan customer you will be expected to pay all access, usage and other charges incurred by your mobile phone. You agree to pay all charges incurred and outlined on your bill statement. Charges are calculated based on the amount of time used that will be rounded up to the next full minute or for data usage you will be billed the next full megabyte. Charges will be for outgoing calls only and includes calls answered by automated services. You can also sign up for e-bill, to receive your bill via email. If at any time you need help understanding your bill, please contact our service center at *611 or email us at csc@blueskypacificgroup.com for assistance. Accepted forms of payment are cash, credit card and ACH payment. Bluesky requires that customer must signs-up for monthly auto-payment or ACH. Other payment arrangements can be done upon request if you are not able to meet these requirements.

POSTPAID SUPERIOR NEXT PLAN TERMS AND CONDITIONS



Disconnection due to non-payment . Your bill must be paid in full by the 12th of the month. Failing to pay for an outstanding bill amount by the 12th may result in interruption to your services requiring a \$5 reconnection fee to reactivate services. Payments received after the 12th of the month will incur a late fee of \$5. We will endeavor to contact you when your service is subject to disconnection/ suspension due to non-payment. Our collections teams are here to assist you. Charges may also include Federal Universal Service, Regulatory and Administrative Charges, and we may also include other charges related to local governmental costs. As required by law, the amounts due for payment may change; if such changes are made Bluesky will advise you in a timely manner.

Overage Rate Bluesky pure postpaid services allows customers to continue using our services even after their monthly allotment is depleted. It is important to know that data is charged at \$0.08 per megabyte and is rounded to the megabyte. Bluesky will send you notifications to advise you to have reached your allocation limit. To prevent further billing charges and should you continue to exceed your limit, a notification will be sent to you when usage is at 80%, 90% and 100% to notify you of your usage status. Local voice and SMS are charged at \$0.05 cents per minute, \$0.12 cents to USA. International rates apply based on destination of call and sms. These charges will be itemized on your bill accordingly.

Disruption to Service At times there may be disruptions to your service due to scheduled maintenance or due to situations beyond Bluesky's control, for example an "act of god". Scheduled maintenance shall be in writing to you either by email, public notice and or SMS message. Interruptions caused by our services other than scheduled maintenance may be reviewed for loss of service. These are reviewed on a case by case situation. All disputes are to be sent to us in written statement outlining the loss of service.

Damage, Lost or Stolen SIM card (Sim or Device): In the event the device is damaged, lost or stolen, it is solely your responsibility to still pay for the device in full as described in the term contract and report the loss, theft, or otherwise to Bluesky. Free SIM replacement is only available within ten (10) working days from the date your device was reported lost or stolen. Your mobile number will be suspended temporarily, and a replacement SIM may be picked up free of charge within 10 business days from the date the number was held. This service is available three (3) times within the duration of your contract free of charge, any replacement SIM afterwards will be charged. To place a number on hold for more than 3 months is subject to disconnection and termination of your contract, which means customer will have to pay the early termination fee.

Temp Hold Postpaid customers can temp hold their account once per contracted agreement cycle. You may request to hold your account at no extra charge for a maximum 30 days. Any request for more than 30 days to a maximum of 90 days, will require an extended hold fee of \$25. It is important to note that your contract agreement cycle is exclusive of temp hold. You must make the request to temp hold your service in person or in writing. Once Bluesky receives your request, you will be notified if your request is accepted or declined. Should your temp hold request be declined you will be advised of why and provided with options which may suit you.

Device Handset Your handset is iPhone or Samsung mobile phone described in this mobile phone and plan bundle to use. All devices comply with Federal Communications Commission regulations and compatible with our network and your desired Superior Postpaid plan. Bluesky is entitled to remotely change the information encoded on your SIM. You understand that you have no proprietary or ownership rights to the telephone number assigned to your SIM card. You agree not to alter or program any other telephone number into your SIM and by doing so would be both fraud and a breach of this Service Agreement. If your account is suspended, terminated, or deactivated, we can assign the number to another subscriber without giving you any notice.

Mobile Promotions Pure Postpaid customers are not eligible to participate in any prepaid promotions, only postpaid capped customers may participate in any SMS or Call In promotions. All eligible customers must recharge their number to participate. In the event the customer eCharges their postpaid capped number during bonus eCharge/data promotions, the system will automatically deduct from the bonus balance before the allotted minutes/SMS/data.

Private Listing The mobile number that is allocated to you will be part of Bluesky's mobile number pool. You may ask for a private listed number. You will need to request this in person or in writing. A one-time fee of \$ 25.00 per mobile number will be charged. From time to time this fee may change. For the updated fees, please check the website or call customer service center.

Standard Privacy. Personal information such as Name, Village and Phone number will be used in order to identify you and/or your business. Records of how you use our service and the type of service you personally opt in or out of is available upon request. However, we value and take responsibility, as your provider, very seriously by keeping these information and personal records secure. This type of information is protected under Customer Proprietary Network Information (CPNI).

POSTPAID MOBILE PHONE & PLANS TERMS AND CONDITIONS



Customer Proprietary Network Information (CPNI) CPNI mandates Bluesky to take every necessary step to keep your proprietary information private and only disclose to authorized personnel. The person on the contract is the authorized person. When you sign up to any of our services you will be required to complete a CPNI authorization form. The form tells us your name, address, village and phone number. You will be asked to select a password and to confirm a preset recovery question. When you visit our store or call us, we will ask you to confirm your password. If you cannot remember your password, we may ask you one of the recovery questions in order to establish that we are speaking to the authorized person. No information will be provided over the phone unless we have established that we are speaking to the authorized person. You may be asked to come into the office to verify your identity.

Authorized Access On the CPNI authorization form you are required to authorize a person to act on your behalf. The authorized person should be over 18 years of age. By authorizing the person, you understand changes to your account such as modifications, extending your contract, adding or remove services from your account are permissible. You understand that the changes by the authorized person are binding. We can only release information to the person you have authorized to act on your behalf, if this is a business a point of contact will speak on behalf of the entity and has all authority to act.

Right to Modify or Terminate Service We have the right to change the plan prices and internal policies in the form of a written notification thirty (30) days prior to billing date of activation that may impact your service agreement. Any modifications or changes you wish to make to your contract must be in writing and require submission within minimum thirty (30) days. Other

Provisions The application and these Terms and Conditions together make a complete statement of our Service Agreement. If any part is legally prohibited or invalid, such provisions shall be disregarded, but the remainder shall continue to remain in effect. This agreement shall be construed according to the applicable American Samoa and United States federal laws. You are solely responsible for complying with applicable rules and regulations of the Federal Communications Commission and any federal or territorial regulatory authority. If you have any questions regarding information about these Terms and Conditions, you may call our Customer Service Center at *611 from your Bluesky phone or (684) 699-2759.

DISPUTES: -You are responsible for paying all charges resulting from services provided under this Agreement. You will receive monthly bills that are due in full as shown thereon. YOU MUST, WITHIN 30 DAYS OF THE DATE OF THE BILL, NOTIFY US IN WRITING AT BLUESKY COMMUNICATIONS, CUSTOMER SERVICE DEPARTMENT, 478 LAUFOU SHOPPING CENTER, PAGO PAGO, AS 96799 ("BLUESKY'S ADDRESS") OR VIA EMAIL AT csc@blueskypacificgroup.com, OF ANY DISPUTE YOU HAVE WITH RESPECT TO THE BILL, INCLUDING ANY CHARGES ON THE BILL AND ANY SERVICE WE PROVIDED FOR WHICH YOU WERE BILLED, OR YOU WILL HAVE WAIVED YOUR RIGHT TO DISPUTE THE BILL OR SUCH SERVICES AND TO BRING, OR PARTICIPATE IN, ANY LEGAL ACTION RAISING ANY SUCH DISPUTE.

Please initial to verify that you understand and agree to the terms and conditions stated above

Customer Initial

Bluesky Rep Initial