



bluesky

PAY-PER-VIEW FAQ'S!

Pay-Per-View (PPV) offers all the best movies and events without any hassles, lines or late fees on Channel 600!

mōvana

For more information call 699-2759 or *611 from your Bluesky phone.
Visit us on www.facebook.com/blueskyAmericanSamoa
or [@blueskysamoa](https://twitter.com/blueskysamoa)

What is Pay Per View (PPV)?

- PPV is a premium add-on service to Bluesky's Moana TV cable service that allows subscribers to book and view scheduled future live TV events; these events can be viewed one time only on channel 600.

What live TV events can be viewed?

- Feature films, Adult & Variety Sports Entertainment, and Special Interest programs.

How can I sign up for PPV?

- You can sign up by walking in our Bluesky Retail store or over the phone by dialing 699-2759 or 722 on your Bluesky mobile.

What are the requirements to sign up?

- You must be an active Moana TV subscriber that resides in the 2way areas (please call 722 to see if you're within the coverage area)
- You must have the Entone cable box.
- Account must be in good standing for the current month.

Do I have to pay a monthly fee?

- No - there is no monthly subscription fee to use PPV.
- You will be billed for each PPV event you book. The charges will appear on your monthly bill at the end of the month.

Is there a limit to the number of PPV events I can purchase each month on my account?

- Your default credit limit is \$25.00. You can purchase events up to the value of your credit limit, within the month.

Can I decrease my credit limit?

- Yes - after the billing cycle you are able to decrease your credit limit, or you can cancel/ deactivate PPV service at any time.

How to view PPV events & schedule:

- From your Entone remote, press Channel 600 scroll through the scheduled events or press the EPG button on the remote control
- Go on to Bluesky's Facebook page: Bluesky - American Samoa
- Go on to Bluesky's website page: Bluesky
- Over-the phone: Dial 722 for Moana TV Cable Assistance
- In-store flyer at our Retail Reception in the Laufou Shop

How to order a PPV event:

- Step 1: Press 600 on your Entone remote control
- Step 2: Select a PPV event or program: standard definition PPV Channel 600
- Step 3: Press the Enter button on the Entone remote
- Step 4: Select "Buy". Once you select Buy, you will be returned to the PPV event list. You will not receive a confirmation message.

When will I be billed for a purchase?

- Once you place an order on your remote, you have booked a PPV event.
- Once the booked event is completed, the charges will be billed to your account and will appear on your next bill.
- You will be billed for the booked event even if you did not watch it during the scheduled time.

Can I cancel a purchased event before scheduled time?

- Yes, you can cancel an event as long as it is cancelled 5 minutes before scheduled event is viewed
- To cancel, select the event that was purchased on your remote control and select "Cancel Event".

What happens when I miss a scheduled event or decide to cancel?

- All PPV purchases are final and non-refundable once your booked event is completed.

Viewing a PPV event again

- You cannot view a purchased PPV event after the scheduled time.
- You can repurchase and rebook the same event from the event guide to watch it at a different time.

How can I view my PPV balance?

- You can check your remaining PPV balance by contacting MoanaTV at 722 on your Bluesky phone or 699-2759

How do I record a PPV event?

- Unfortunately, all PPV events are non-recordable due to rights restrictions.

HOW TO SETUP MY PPV PIN NUMBER

What is a PIN?

- A PIN is your own unique personal identification number

What is the purpose of the PIN?

- The PIN is a security feature that protects your PPV account from unauthorized access and purchases
- You are not able to purchase any PPV events without entering your PIN

How do I get a PIN?

- You must visit our main Bluesky office at the Laufou Shopping Center or call Moana TV service at 699-2759/722

How do I enter my PIN at home?

- Go to channel 600 using your remote control
- Select a PPV event to purchase
- Before purchasing event, you are required to enter your PIN
- Using your remote control, enter your 4-digit PIN and select BUY
- If you enter the incorrect PIN, it will not allow you to purchase an event and you will see 'PIN ERROR' on your TV screen

What happens if I forget my PIN or I want to change my PIN?

- You can contact Moana TV Cable at 699-2759 or 722 on your Bluesky phone
- Visit our main Bluesky office at the Laufou Shopping Center

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and enjoy front-row
seats to the biggest
live events from
the comfort of
your home!